

## **Pre-Payment and Cancellation Policies**

### **High and Green Season**

6 Jan. - 14 Dec. 2010 & 6 Jan. - 14 Dec. 2011

#### ***Pre-Payment***

A credit card is required as a guarantee for the total amount of the reservation. The total will be charged 30 days before the arrival date.

#### ***Cancellations***

- If there is a "no-show" 100% of the total of the reservation will be charged
- If a reservation is cancelled 30 days or less prior to the arrival date, 100% of the reservation will be charged.

\*\* In the case that we are able to sell the rooms, an 80% reimbursement will be made.

### **Holiday Season**

15 Dec. 2010 - 5 Jan. 2011

#### ***Pre-Payment***

A pre-payment for the total amount of the reservation must be done 90 days prior to the arrival date.

#### ***Cancellations***

- If there is a "no-show" 100% of the total of the reservation will be charged
- If a reservation is cancelled between 90 and 60 days or less prior to the arrival date, 50% of the reservation will be charged.
- If a reservation is cancelled between 59 and 30 days or less prior to the arrival date, 100% of the reservation will be charged.

\*\* In the case that we are able to sell the rooms, an 80% reimbursement will be made.

### **Children**

- Children under 6 years old are free of charge, sharing the room with an adult. Full breakfast is included but other incidentals should be paid at normal price.
- Children 6 years and older pay full rate for room and meals.